

## **Disc Repair Policy**

The Yankton Community Library maintains a disc repair machine for staff and public use.

- 1) Users of the service need not possess a valid Yankton Community Library card and there is no age restriction on usage. There is also no disc limit.
- 2) The disc repair machine will only be operated by Library staff.

**CHARGES:** \$2.00 per disc side repaired, to be paid upon drop off of items.

Please note that not all discs can be repaired. We cannot successfully repair discs that have been damaged by deep scratches, heat, chemicals, or chips.

The Library will not provide refunds for any item that does not work after a repair has been made.

- 3) Library staff have the right to refuse service to any patron based on machine malfunctions.
- 4) Patrons will be required to fill out a Disc Repair Request form.
- 5) Timeframe for repair is estimated to be two business days. Discs will not be repaired on a “while you wait” basis. Staff will call when discs are ready for pick up. Discs left at the Library longer than 30 days after notification of repair will be considered a donation to the Library and handled as per our Gift Policy.
- 6) While most repaired discs will be returned in a like new condition, there may be a slight circular pattern created during the wet sanding process or there may be text worn away near the center of the disc. This is normal and cannot be avoided. It should not affect the playability of the repaired disc.
- 7) Customers assume the entire risk related to this service. The Library is providing this service “as is” and disclaims any and all warranties, whether expressed or implied. The customer agrees to indemnify and hold harmless the Library, its officers, employees and agents from and against all suits, claims, actions and expenses arising out of the use of this service.